

Observations and Recommendations

for
Bridge and Tunnel Operations on Northern Border

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Operations

There is a difference between:

- Land Crossings
 - ◆ Government ownership
 - Water Crossings
 - Bridge / Tunnel / Ferry
 - ◆ Quasi government ownership
 - ◆ Private ownership
- They do operate differently



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Traffic Flow

- Operators are collegial but also competitors.
- Income depends on the tolls collected.
- Transportation agencies who want to divert traffic from one crossing to another are affecting the bridge operators INCOME.



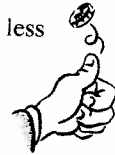
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Economics

The Border crossings are vital to both countries' economic well being.

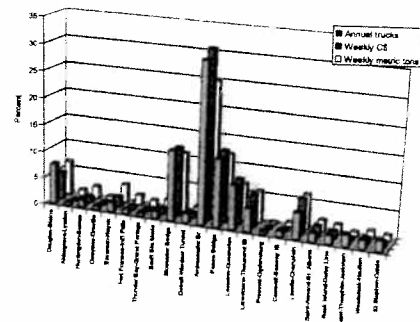
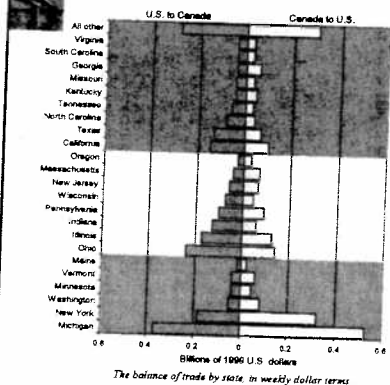
In effect we now have a "border less crossing."

- Can the countries afford a "shutdown?"



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TOP 23 U.S.-CANADA TRADING STATES



Security

After threat assessment operators are faced with installing, staffing, and operating increased security systems.



- If operators don't have the financial means to install and operate such systems
 - Should government demand this?
 - If government demands, should they pay?

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Evaluation

In reality the Border tunnels / bridges function as "UTILITIES."

- They provide needed service to public at large.
- It is expected they will be in operation 24/7.
- Service fees (tolls) generate income to support operations.
- International in scope.



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If these crossings do function as UTILITIES, what should the government do?

- Recognize this and treat them as utilities with strong requirements for security, operations, etc.
- Do nothing.



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What would be the benefits of the government's involvement?

- Assuring continuous operations.
- Improved/consistent security at each site.
- Operate Regionally with sharing data and traffic direction during high peaks, weather, etc.



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Border Crossings

Facility Security Protocols

1. Evaluate threat assessment report and recommendations.
2. Determine what is feasible to implement.
3. Develop security plan.
 - Ø By cost effectiveness
 - Ø By technical difficulty
 - Ø Budget availability
4. Implement plan.
 - Ø Hardening structure



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Border Crossings

Regional Groups

1. Develop Regional groupings of border crossing operators.
2. Develop Regional communication systems.
 - Ø Pass on current and accurate information
 - Ø If problem arises at one, other can be warned instantaneously
3. Share best practices, information, and might be advantageous to jointly purchase equipment.
4. Involve Inspection Agencies.



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Border Crossings

Incident Management Training

1. Develop standard operating plan for both sides of border with law enforcement, fire, and medical services.
2. Practice plans to:
 - Ø Develop adequate response
 - Ø Assure command structure is operational
 - Ø Communication system functional
 - Ø Evaluate incidents to be sure not diversion
3. Develop notification of other crossing operators in Regional Group.
4. Involve Inspection Agencies in Incident Management Training.



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Border Crossings

Operators Issues

- How to manage a disabled crossing.
- How to manage your crossing after event elsewhere.
- How does freight management and economic impact figure into border crossing management.



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